

## **VIKING'S-GREENSTONE INN PRIVACY POLICY**

Thank you for visiting our Web site. This privacy policy tells you how we use personal information collected at this site. Please read this privacy policy before submitting any personal information. By using this site, you are accepting the practices described in this privacy policy. These practices may be changed, but any changes will be posted and changes will not apply retroactively. You are encouraged to review the privacy policy whenever you visit this site to make sure that you understand how any personal information you provide will be used.

Note: the privacy practices set forth in this privacy policy are for this Web site only. If you link to other sites, please review the privacy policies posted at those sites.

### **COLLECTION OF INFORMATION**

The Viking's-Greenstone Inn Web site does not collect any personal identity information, like names, postal addresses, phone numbers, or email addresses.

However, when you make an online reservation, our online reservation service, Restrend does collect such personal information. The information you provide is used only to make your reservation. Restrend's privacy policy is located here:

<http://www.restrend.com/privacy.php#>.

When your reservation is successful, a portion of your personal information becomes available to us. This information includes your name, address, phone number, email address, etc. We do not share this information outside our company. We do not presently use this information for marketing purposes and we never will use this information for marketing purposes without your permission.

The credit card number associated with a reservation made online is not provided to us although we are allowed to apply charges or refunds to that card for that reservation.

Complete credit card information associated with a reservation is available to Authorize.net, our secure online credit card processing service. The privacy policy for Authorize.net is located here: <http://www.authorize.net/company/privacy/>.

### **COOKIE/TRACKING TECHNOLOGY**

The Viking's-Greenstone Inn Web site does not use cookie and tracking technology, but, our partner sites may.

Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the site, and understanding how visitors

use the site. Cookies can also help customize the site for visitors. Personal information cannot be collected via cookies and other tracking technology; however, if you previously provided personally identifiable information, cookies may be tied to such information.

#### DISTRIBUTION OF INFORMATION

If need be, we may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

#### COMMITMENT TO DATA SECURITY

Your personally identifiable information is kept secure. Only authorized employees (who have agreed to keep information secure and confidential) have access to this information. Any emails and newsletters from this site allow you to opt out of further mailings.

#### PRIVACY CONTACT INFORMATION

If you have any questions, concerns, or comments about our privacy policy you may contact us using our contact information below:

By email: [beckey@greenstone-inn.com](mailto:beckey@greenstone-inn.com)

[admin@greenstone-inn.com](mailto:admin@greenstone-inn.com)

By phone: 541-265-2477

We reserve the right to make changes to this policy. Any changes to this policy will be posted. This policy was last revised in August, 2010.